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General information about status reports

Area of application

Area of application

This description of the status reports is valid for the print components of all the devices listed in the header bar and their options.

Status reports and other display messages only appear in the display if the corresponding option or firmware has been installed.

Laminator option

The laminator is a special printer option with its own display and status report. Laminator error messages are separately listed in addition to the overall list.

❍ More information about an option can be found in the corresponding manual.

Report categories

Status test

During operation, tests are continually carried out to determine whether a malfunction has occurred. If a malfunction is detected, the corresponding status report appears in the display. A signal is sometimes also emitted. The status can be requested using the serial interface.

There are 2 categories of printer reports:

Status STxx

– Status report in the form STxx, whereby xx is the status report number (xx = 00 to 99). Status reports are error messages, which do not however always require the operator to take any action.

Message xxxx

– Display messages in the form xxxx, whereby xxxx represents the content of the message. Display messages normally signalise the operating status of a device, but they can also show a malfunction.

Acknowledgement

Self-acknowledging

Self-acknowledging status reports only show an event taking place in the device and are simply for informing the operator about it. The message appears for a short period on the display. Measures do not have to be taken immediately. The device continues to operate.

➠ Pay attention to each message in order to punctually prevent malfunctions.

Acknowledging

Status reports which need to be acknowledged must be confirmed by the operator as the activating event or malfunction endangers normal operation. The message appears on the display for so long until the malfunction has been corrected and acknowledged with the ENTER button.

❍ Self-acknowledging and messages which need to be acknowledged are shown in the list of status reports as follows:

STxx	With background: only warning, self-acknowledging
STxx	Blank: user must confirm the error

List of status reports / printer

ST00		**ST26**	Easy Plug: false size or print position
ST01	NOVRAM error (factory settings)	**ST27**	Easy Plug: counter overflow
ST02	NOVRAM write error	**ST28**	Easy Plug: outside of valid range
ST03	No material in SNGL photoelectric switch	**ST29**	Easy Plug: logo number does not exist
ST04	Stacker full	**ST30**	Easy Plug: logo memory too small
ST05	Material end	**ST31**	Easy Plug: logo number error
ST06	Print head overheated	**ST32**	Easy Plug: post bar code not OK
ST07	Printer: ribbon end	**ST33**	Easy Plug: false command #PA to #IM
ST07	Laminator: laminate end	**ST34**	Colour Panel: code error coloured ribbon
ST08	Gap not found	**ST35**	Colour Panel: logo does not fit
ST09		**ST36**	Colour Panel: card not found/writable
ST10	RAM card error	**ST37**	Colour Panel: details in #CP false
ST11	RAM card error	**ST38**	Bar code 2/5...: improper user data
ST12		**ST39**	Easy Plug: speedo error
ST13	Bar code/rewinder error	**ST40**	Framing error RS232
ST14	Malfunction cutter / dispenser second feeder	**ST41**	Parity error RS232
ST15	Printer: malfunction print head (system is disabled)	**ST42**	
ST15	Laminator: contact lever open	**ST43**	
ST16	Applicator basic setting not found	**ST44**	ID Matrix bar code error
ST17	Dispenser contact lever not closed	**ST45**	Easy Plug: error MaxiCode command
ST18	Dispenser backing roll-up full	**ST46**	Easy Plug: Wrong bar code number
ST19	Applicator touchdown not found	**ST47**	Easy Plug: Faulty Pharmacy Code
ST20	Easy Plug: immediate command false	**ST48**	
ST21	Easy Plug: command in #ER to #Q false	**ST49**	
ST22	Easy Plug: command without #ER	**ST50**	Scanner read error
ST23	Easy Plug: command invalid	**ST51**	Bar code read error (1) / scanner error
ST24	Receive error RS232	**ST52**	Bar code read error (2) / stacker full
ST25	Receive buffer overflow	**ST53**	Bar code read error (3)

ST54	Bar code read error (4)
ST55	
ST56	
ST57	
ST58	
ST59	Printer cancellation not possible
ST60	Memory error (system is disabled)
ST61	Font error (system is disabled)
ST62	Error update number field or overflow
ST63	
ST64	
ST65	
ST66	
ST67	
ST68	False auxiliary mainboard installed (peripheral device)
ST69	Interrupt error (system halted)
ST70	TDI stepper motor board does not answer
ST71	Malfunction print head actuation (system halt)
ST72	Speedo: system error
ST73	Speedo: scaling error
ST74	Laminator: laminate dancer at stop plate
ST75	Laminator: not enough material from printer during INIT
ST76	
ST77	
ST78	
ST79	
ST80	Easy Card: false file name in #FO command
ST81	Easy Card: field number not found
ST82	Easy Card: syntax #YT or #YB false
ST83	Easy Card: number of data field too long
ST84	Easy Card: no. of variable characters = 0
ST85	Easy Card: no card found
ST86	Data base: not enough memory for index file
ST87	Data base: index cannot be created
ST88	Data base: index cannot be sorted
ST89	Data base: bar code info not found
ST90	Database contains identical data sets
ST91	Bar code cannot be read
ST92	
ST93	
ST94	
ST95	
ST96	Easy Card: undefined error
ST97	Easy Plug: undefined error
ST98	Interface: undefined error
ST99	System: undefined error

List of status reports / laminator

ST04	Stacker full	**ST15**	Contact lever open
ST05	Material end	**ST74**	Laminate dancer at stop plate
ST07	Laminate end	**ST75**	During INIT: not enough material from printer
ST08	Gap not found		

List of display messages

. . . .	No display, no power supply	**.LDR**	Printer is in loader mode
Vxxx	Version number, programme error	**.ERR**	Error during loading
POFF	Power OFF, printer is switched off	**.EMU**	Printer is in emulator mode
FAIL	Image card could not be formatted	**.SYS**	Printer is in system mode
SCAN	Scanner could not decode the bar code	**SORT**	Database information is being sorted
OPEN	Hood switch opened or (only TTK/TEXXTILE) contact lever draw unit opened	**––**	Printer turned on too quickly after being switched off
LOCK	Printer blocked by malfunction	**LOAD**	Bar codes are being loaded from card
DATA	Data is being received		
STOP	Printer is in stop mode		
SINGL	Printer is in single label mode		
WAIT	Printer is receiving / calculating data		
HOST	Printer stopped by host device		
INIT	Printer is being initialised		
DOWN	TDI stack table descending		
UP	TDI stack table rising		

Status reports and error searching

.... No display

Status No display (display dark), no power supply.

Measure
- ➔ Check: mains cable connection, mains cable, mains fuses in the voltage selector, connecting cable to the display, transformer wiring.
- ➔ If not successful, call Service.

Vxxx Version number

Status Version number displayed

Error Operating keys jammed, keys do not react.

Measure
- ➔ Release jammed button by pressing it repeatedly.
- ➔ Programme working incorrectly: reload programme, if. necessary replace EPROM.
- ➔ If not successful, call Service.

ST01 Factory settings

Status After acknowledgement all parameters are reset to the factory settings.

Measure
- ➔ Print parameter settings (STA0).
- ➔ Check whether customer-specific parameters deviate from factory settings.
- ➔ Reset parameters.

ST02 Write error NOVRAM

Status Write error in NOVRAM memory

Error EEPROM error, hardware error

Measure
- ➔ Call Service.

ST03 No material in SNGL gate

Status After acknowledgement all parameters are reset to the factory settings.

Measure If auto single start is activated:

1. Press CUT button to switch off signal tone.
2. Press FEED button to acknowledge status report. Display: OFF
3. Insert material.
4. ON/OFF button: processing of the job continues, punch is reinitialised.

ST04 Stacker full

Status
Stacker operation: Stacker is full
Laminator operation: Laminator operation failure

Measure
- ➔ Empty stacker magazine. ON/OFF button: processing of the job continues.
- ➔ Check laminator display for a status report. Fix the cause of the operation failure according to the status message. Press ON/OFF button.

ST05 Material end

Status Material end. Material no longer in the punching LS.

Measure

1. Press CUT (NEXT) button to switch off signal tone.
2. Press FEED button to acknowledge status report. Display: OFF
3. Insert material and check position of photoelectric switch. Correct if necessary.
4. Press ON/OFF button: processing of the job continues, punch is reinitialised.

Full size and Feed options:

➔ Check programming of length in format.
➔ Confirm with ON/OFF button.

ST06 Print head overheated

Status Print head is too hot.

Measure

➔ Take breaks in printing.
➔ Check HRES.
➔ If not successful, call Service.

ST07 Ribbon end

Status

Printer: ribbon end
Laminator: laminate end

Measure printer

When using thermal printing:

1. Check whether parameter FMOD is set to NO.
2. Press FEED button to acknowledge status report. Display: OFF
3. Switch off the ribbon end detection, parameter: FMOD.
4. Press ON/OFF button: processing of the job continues, punch LS is reinitialised.

When using heat transfer printing:

Measure 1

1. Tauten ribbon or set the spring plate on the ribbon unwind mandrel so that the ribbon core turns the mandrel with it and the ribbon core can still be removed.
2. Press FEED button to acknowledge status report. Display: OFF
3. Press ON/OFF button: processing of the job continues, punch LS is reinitialised.

Measure 2

1. Press CUT (NEXT) button to deactivate the acoustic signal.
2. Press FEED button to acknowledge status report. Display: OFF
3. Insert new ribbon.
4. Press ON/OFF button: processing of the job continues, punch LS is reinitialised.

❍ Continued next page

Measure
Laminator

1. Press CUT (NEXT) button to deactivate the acoustic signal.
2. Press FEED button to acknowledge status report. Display: OFF
3. Insert new laminate.
4. Laminator: press ON/OFF button;
   Printer: press ON/OFF button;
   processing of the job continues, punch LS is reinitialised.

ST08 Gap not found

Status No gap found or 3 or more labels missing.

Measure

➔ Check gap definition in print mask (material length).
➔ Check whether the correct material has been inserted.
➔ Check that the photoelectric switch is clean✎
➔ Check material guide and position of photoelectric switches.
➔ After confirmation with the ON/OFF button, the material is automatically fed forwards and the next gap is searched for.

If material does not come into the gap LS:

➔ Material too short.

ST10 RAM card error

Status RAM card check total error

Measure

➔ Check whether the correct RAM card (spooler and logo) has been inserted.
➔ Reformat card.

➔ All data on the card will now be deleted!

ST11 RAM card error

Status RAM card check total error

Measure

➔ Check whether the correct RAM card (spooler and logo) has been inserted.
➔ Reformat card.

➔ All data on the card will now be deleted!

ST13 Bar code/rewinder error

Status Bar code cannot be read or material torn at rewinder.

Measure If bar code cannot be read:

➔ Check that scanner is functioning.
➔ Check print quality.

If no material or torn material at rewinder:

➔ Check whether the material is securely attached to the rewinder core.
➔ Check whether the material is torn.
➔ Reinsert material.

ST14 Cutter/material fixation malfunction

Status Cutter functions incorrectly or sensor for material fixation (dispenser second feeder) not found.

Measure If cutter functions incorrectly:

➔ Check whether dirt is jamming cutter, clean if necessary.
➔ Check cutter sensor, if necessary remove and reattach.
➔ If not successful, call Service (board possibly defect).

If material fixation sensor not detected:

➔ Check whether contact rollers (feed roller 2) are closed; if necessary switch device on and off.
➔ If not successful, call Service.

ST15 Print head lifting malfunction / contact roller raised

Status Printer: Print head lifting malfunction (head sensor).
Laminator: Contact roller raised (lever open).

Measure - Printer

➔ Check whether dirt is preventing the head contact lever from moving freely, if necessary clean.
➔ If not successful, call Service.

Measure - Laminator

➔ Close lever for contact roller.

ST16 No applicator basic setting

Status Applicator basic setting (home position) not found. The applicator cannot find its basic settings during initialisation. The reflecting sensor detects this and the firmware reports the malfunction.

Measure

➔ Check for presence of hindering objects and if necessary remove them.
➔ If not successful, call Service.

ST17 Contact lever not closed

Status Dispenser contact lever not closed. The contact lever for the main drive unit is not closed. An error message is initiated by the integrated microswitch.

Measure

➔ Check contact lever and if necessary close it.
➔ If not successful, call Service.

ST18 Backing take-up full

Status Dispenser take-up (backing) is full. The maximum diameter for taken-up backing has been reached. An error message is initiated by the integrated sensor (photoelectric reflex switch).

Measure

➔ Remove backing.
➔ If not successful, call Service.

ST19 No application

Status Applicator touchdown position not found. No contact has been reported by the sensor integrated in the platform, even after the maximum permissible path of the applicator. This leads automatically to a warning message.

Measure
- ➔ Correct product height.
- ➔ If not successful, call Service.

ST20 Immediate command false

Status Easy Plug: false immediate command (self-acknowledging).

Measure ➔ None. The command is ignored.

ST21 Format command false

Status Easy Plug: format command between #ER and #Q false (self-acknowledging).

Measure ➔ None. The print job is carried out anyway.

ST22 Command without #ER

Status Easy Plug: format command without leading #ER (self-acknowledging).

Measure ➔ None. The command is still carried out.

ST23 Command invalid

Status Easy Plug: command is invalid or unknown (self-acknowledging).

Measure ➔ None. The command is ignored.

ST24 Receive error RS232

Status RS232 receive error, handshake problems.

Measure
1. Switch off signal tone with CUT (NEXT) button.
2. Press FEED button to acknowledge status report. Display: OFF The job is active, but incorrectly recognised characters are not used.
3. Continue processing the job with ON/OFF button
   or cancel and reinitiate the job in programme option SCLR.

- ➔ Check parameter setting : HAND, DBIT, BAUD, PARI, SBIT, HAND.
- ➔ Check external factors.
- ➔ Check transmission line.

ST25 Receive buffer overflow

Status Receive buffer overflow (spooler).

Result Interface is switched inactively,
receive buffer is erased.

Measure
- ➔ Switch off signal tone with CUT (NEXT) button.
- ➔ Press FEED button to acknowledge status report. Display: OFF
- ➔ Check transfer synchronisation (HAND).

ST26 False size/print position

Status Invalid size or print offset to gap (self-acknowledging).

Result The size of the previous format or print offset is retained.

Measure ➔ None.

ST27 Number overflow

Status Number overflow (self-acknowledging).

Measure ➔ Check whether numbers larger than 65000 or format positions which exceed the maximum memory capacity have been used.

ST28 Outside of the valid range

Status Character, line or logo does not fit into the physical print format (self-acknowledging).

Result Only characters which completely fit into the print format are printed.

For example, the bar code is not printed if the Easy Plug command #MXC (MaxiCode) is faulty (code outside of the label).

Measure ➔ Alter the positions accordingly.

ST29 Logo number allocated

Status Logo number is already present (self-acknowledging).

Result Old logo is not overwritten.

Measure ➔ Either delete the old logo first or use a new logo number.

ST30 Logo too big

Status Logo is too big for logo buffer or format memory (self-acknowledging).

Measure ➔ None.

ST31 Logo number invalid

Status Logo number outside of address range (invalid logo number, self-acknowledging).

Measure ➔ Check whether the entered logo number is smaller than 0 (zero) or larger than 255.
➔ Check whether the selected logo number is already assigned.

ST32 False character position

Status Characters positioned in the print area blocked by the batch mode (self-acknowledging).

Result The positions are automatically shifted into the area which is to be printed.

Measure ➔ Alter batch mode parameter setting to 1:1 mode.
➔ Correct field position.

ST33 Command #PA to #IM false

Status Easy Plug: invalid command between #PA and #IM.

Measure ➔ Remove false command.

ST34 Code error coloured ribbon

Status Colour code not found.

If a colour code is not found during printing, the ribbon is moved forwards by up to a maximum of 6 colour fields in order to find such a field. If the correct colour field is not found, the message ST34 appears on the display.

Measure
- ➔ Check whether there is a coloured ribbon in the printer.
- ➔ Check whether coloured ribbon is being used with the required separator fields.
- ➔ Check whether the colour photoelectric switch is still functioning (SCHK/CLxx).
  CL 0 = photoelectric switch clear
  CL 15 = photoelectric switch blocked

ST35 Logo does not fit

Status Logo does not fit on the colour card (self-acknowledging).

Measure ➔ Use a bigger card.

ST36 Colour card error

Status Colour card cannot be written on or found. This malfunction can only occur with the command #YI if preceded by a #RC command.

Measure
- ➔ Use SRAM card and format it as a colour card.
- ➔ Check whether the card is write-protected.

ST37 Details in #CP false

Status Easy Plug: the details in the #CP command do not correspond with the ribbon.

Command #CP is false or the false ribbon is in the printer. Either the number of colours does not correspond with the actual number of colours on the ribbon, or e. g. the colour command #RC3 has been given for a 2-coloured ribbon (only #RC0 and #RC12 can be used for a 2-coloured ribbon. See Colour Option Manual for example).

Measure ➔ Check command #CP or insert the correct ribbon.

ST38 Bar code 2/5...: improper user data

Status Improper user data for a bar code of the 2/5 family (2/5 Interleaved, 2/5 Matrix, 2/5, ITF, Postcode). Some of the sent user data exceed the range [0..9]. The improper characters are filtered out automatically and are not printed. The status message is self-acknowledging.

Measure ➔ Check the user data sent to the bar code and eventually change them.

ST39 Speedo error

Status Easy Plug: speedo error

Measure ➔ Check speedo command and recreate.

ST40 Framing error RS232

Status RS232 receive error (frame).

Measure ➔ Check parameter setting at the printer and PC: BAUD, SBIT.

ST41 Parity error RS232

Status RS232 receive error (parity).

Measure ➔ Check parameter setting at the printer and PC: PARI.

ST44 ID Matrix bar code error

Status ID Matrix bar code error.

Measure ➔ Check command and recreate.

ST45 MaxiCode command error

Status Easy Plug: error in the MaxiCode command between #M and #G.

The structure of the TEXT field in the MaxiCode command (MaxiCode mode 2 or 3) is incorrect or the user data is too long.

Result Code is not printed.

Measure ➔ Check command and recreate.

ST46 Wrong bar code number

Status Easy Plug: Invalid bar code number within the #YB command. The status message disappears automatically after 3 s. Afterwards, the printer continues printing.

Result The label layout is printed without the relevant bar code.

Measure ➔ Check command and recreate.

ST47 Faulty Pharmacy Code

Status The bar code information given within the Easy-Plug command contains invalid characters or has an invalid length. The status message disappears automatically after 3 s. Afterwards, the printer continues printing.

Result The label layout is printed without the relevant bar code.

Measure ➔ Check command and recreate.

ST50 Scanner read error

Status Scanner read error.

Measure
- ➔ Check that scanner is functioning.
- ➔ Check print quality.

ST51 Read error (1) / scanner error

Status General communication error between printer and scanner.

Measure
- ➔ Switch off and switch on again.
- Wait at least 10 seconds before switching on again!
- ➔ Check cable connection between scanner and printer.
- ➔ Check scanner, possibly defect.
- ➔ If not successful, call Service.

ST52 Read error (2) / stacker full

Status Stacker is full or
(only TCS) cover is opened.

Measure
- ➔ Empty stacker.
- ➔ (only TCS) Close cover.
- ➔ (only TCS) If ST52 appears in spite of a closed cover and an emptied stacker, check the function of lid switch and microswitch.
- ➔ If not successful, call Service.

ST59 Printer cancellation not possible

Status Printer cancellation (printer reset) has already been carried out.

Measure
- ➔ If intended, carry out cancellation.
- All previously collected data is lost!
- ➔ If operator error, exit menu.

ST60 Memory error

Status Memory allocation error, system is disabled.

Measure
- ➔ Switch off and switch on again.
- Wait at least 10 seconds before switching on again!
- ➔ If not successful, call Service.

ST61 Font error

Status Font error, system is disabled.

Measure
- ➔ Switch off and switch on again.
- Wait at least 10 seconds before switching on again!
- ➔ If not successful, call Service.

ST62 Too many commands

Status Too many commands transmitted or label too long (self-acknowledging).

Measure
- ➔ Remove some commands.
- ➔ Correct label length or expand memory (by removing superfluous plug-in cards or decrease size of spooler).

ST68 Wrong peripheral board installed

Status
- Peripheral board not at all mounted
- Installed board is not a peripheral board (but a cutter board)
- Peripheral board is not properly connected

Measure
- ➔ Check, if a correct peripheral board is installed. If not, install the correct board.
- ➔ Check, if the peripheral board is properly connected. If not, change the connection.
- ➔ Switch off, call Service.

ST69 Interrupt error

Status Invalid (not initialised) interruption, system halted.

Measure
- ➔ Switch off and switch on again.
- ➔ Wait at least 10 seconds before switching on again!
- ➔ If not successful, call Service.

ST70 Stepper board error

(only TDI/STDI/EXXTREME)

Status TDI stepper board does not answer.

Measure
- ➔ Switch off and switch on again.
- ➔ Wait at least 10 seconds before switching on again!
- ➔ If not successful, call Service.

ST71 Print head actuation malfunction

Status Error during actuation of print head, check total number of head strobes is false (system halt).

Measure
- ➔ Switch off and switch on again.
- ➔ Wait at least 10 seconds before switching on again!
- ➔ If not successful, call Service.

ST72 Speedo system error (font)

Status Malfunction during creation of print image with a scalable typeface.

Measure
- ➔ If updated programme: repeat update.
- ➔ Check font card, insert correct card.
- ➔ If not successful, call Service.

ST73 Speedo scaling error

Status Speedo, false scaling.

Measure ➔ Check speedo command.

ST74 Laminator: laminate take-up error

Status Laminate dancer at stop plate; possible cause: laminate stuck to the laminate transport roller.

Measure ➔ Check laminate take-up.

ST75 Laminator: no material from printer

Status The laminator has not received enough material from the printer during initialisation.

Measure ➔ Rerun printer.

ST80 False file name in #FO

Status Easy Card: false file name in #FO command

Measure ➔ Check command.

ST81 Field number not found

Status Easy Card: data field number not found. The data field number entered in the #YV command was not found in the Easy Plug file.

Measure ➔ Check number in the Easy Card command.

ST82 Syntax #YT or #YB false

Status Easy Card: syntax error in the expanded #YT/#YB command.

Measure ➔ Check syntax of command.

ST83 Data field number too long

Status Easy Card: number of data field too long

The data field number for the variable data field entered in the #YV command is too long (greater than 99).

Measure ➔ Check number in the Easy Card command.

ST84 No. of variable characters = 0

Status Easy Card: no. of variable characters = 0 (zero).

The no. of variable characters entered in the expanded #YT/#YB command is 0 (zero).

Measure ➔ Check Easy Card command.

ST85 No card found

Status Easy Card: a valid card could not be found (#FO command).

Measure ➔ Insert Easy Plug card.
➔ Format Easy Plug card.

ST86 Not enough memory for index file

Status Database: there is no room for the index file on the card.

Measure ➔ Alter index file.
➔ If possible, use a bigger SRAM card.

ST87 Index cannot be created

Status Database: index file could not be created.

Measure ➔ Check the structure of the index file.

ST88 Index cannot be sorted

Status Database: index file could not be sorted.

Measure ➔ Check the composition of the individual data sets.

ST89 Bar code info not found

Status Database: bar code information (operating mode RBP) could not be found in the database.

Measure ➔ Check internal database card.
➔ Check data set contents.

ST90 Duplicate data sets

Status Database: database contains identical data sets

Measure ➔ Remove duplicate data sets.

ST91 Bar code cannot be read

Status Bar code cannot be read by the scanner (operating mode RBP)

Measure ➔ Check print quality (ribbon run, folds, print head temperature).
➔ Check scanner.

ST96 Undefined Easy Card error

Status Easy Card: undefined error

Measure ➔ Acknowledge.

ST97 Undefined Easy Plug error

Status Easy Card: undefined error

Measure ➔ Acknowledge.

ST98 Undefined interface error

Status Interface: undefined error

Measure ➔ Acknowledge.

ST99 Non-defined status report

Status System: undefined error

Measure ➔ Acknowledge.

Display messages and error searching

POFF Printer is being switched off

Status Power OFF, printer is being switched off.

Measure ➔ None.

FAIL Image card formatting error

Status Image card could not be formatted.

Measure ➔ Check write protection.
➔ Replace card.

SCAN Faulty bar code detected

Status Scanner could not decode the bar code.

Scanner functions incorrectly in RBP mode (reading before printing).

Measure ➔ Check print quality.
➔ Check print head and material/ribbon combination.

OPEN Hood switch or contact lever opened

Status Hood switch detects opened hood

- TTK/Texxtile: contact lever of the draw unit is opened.
- TTX350/Ocelot/TTK/Texxtile: The "OPEN" message is only generated, if the hood is opened while the printer is transporting material.

Measure ➔ Close hood or close contact lever, respectively.

LOCK Printer locked

Status Printer is blocked by a malfunction.

Measure ➔ Switch off and switch on again.
Wait at least 10 seconds before switching on again!
➔ If not successful, call Service.

DATA Data is being received

Status Data is being received (Lineprint and Hexdump).

Measure ➔ None.

STOP Printer in stop mode

Status Printer has been halted and is now in stop mode.

Measure ➔ Restart printer (FEED button).

DINI Dispenser setup mode

Only with TTX 350 dispenser / Ocelot dispenser

Status Dispenser setup mode. The dispenser slowly feeds three labels to let the user time to take them away.

❍ Read User Manual TTX 350 / Ocelot, topic section "Setup", paragraph "Setting up the dispenser" for more information.

Measure ➔ Press the FEED button until feeding stops after approx. three labels.

MAT New printjob

Status MAT blinks on the printer display if a print job has been received. If a material designation is transmitted with the job (see Easy Plug command #IM), MAT blinks in alternation with the transmitted material designation.

❍ See Easy Plug Manual, topic section "Description of Commands", command #IM.

❍ See User Manual, topic section "Info-printouts and parameters", parameter SGMOD.

Measure ➔ The printing process can be initiated or continued by pressing the FEED button.

SNGL Printer in single label mode

Status Printer is in single print mode.

Measure ➔ None.

WAIT Printer is receiving data

Status Printer is receiving and calculating data (calculating mode).

Measure ➔ None.

HOST Printer stop by host

Status Printer has been stopped by the host device (PC).

Measure ➔ Restart printer.

INIT Printer is being initialised

Status Printer is in the process of being initialised.

Measure ➔ None or enter code.

DOWN TDI stack table is lowered

Status TDI stack table is lowered.

Measure ➔ None or enter code.

UP TDI stack table is raised

Status TDI stack table is raised.

Measure ➔ None or enter code.

.LDR Printer in loader mode

Status Printer is waiting for new firmware.

Measure ➔ Load firmware.

.ERR Error while loading

Status Error while loading the firmware.

Measure ➔ Reload firmware.
➔ Replace flash memory.
➔ Replace CPU mainboard.

.EMU Printer in interpreter mode

Status Printer is in interpreter mode.

Measure ➔ None.

.SYS Printer in system mode

Status Printer is in system mode.

Measure ➔ None.

SORT Database is being sorted

Status Database information is being sorted.

Measure ➔ None.

---- Printer switched on too quickly

Status Printer was switched on again too quickly after being switched off.

Measure ➔ Switch printer off, wait at least 10 seconds and switch on again.

LOAD Bar codes are being loaded

Status Bar codes are being loaded from the card.

Measure ➔ None.

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